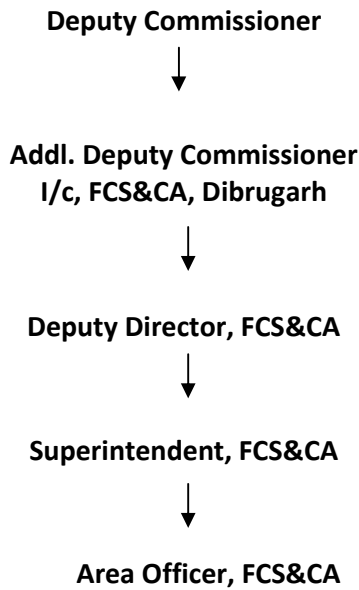


WHO'S WHO OF FOOD CIVIL SUPPLIES AND CONSUMER AFFAIRS BRANCH, DIBRUGARH



<u>Name</u>	<u>Area of operation</u>
1. Sri J.M. Mahanta, Inspector	: Headquarter, Tengakhat Dev. Block Area.
2. Sri H.Zaman, Inspector	: Naharkatia, Joypur & Tingkhong Dev. Block Area.
3. Sri Niranjan Bora, Inspector	: Chabua & Barbaruah Dev. Block Area.
4. Sri Bishnu Singha, Inspector	: Khowang Dev. Block Area.
5. Smti Reena Das, Sub- Inspector:	Lahowal Dev. Block Area.

GRIEVANCES & REDRESSAL MECHANISM:

1. Records relating to FCS&CA, Dibrugarh may be obtained through RTI.
2. Complaint/ grievances arise at the GP Divas or submitted to the Deputy Commissioner, Dibrugarh , Addl. Deputy Commissioner, I/c , FCS&CA, Dibrugarh & Deputy Director, FCS&CA, Dibrugarh are immediately taken for redressal as per norms.
3. The complaints received are enquired by the Area Officer concerned.
4. After enquiry if any licensee is found committing violation of the clauses under APDA Order, 1982 & PDS(Control) Order'2001 or other existing Act/Orders in force, the license of the alleged person is suspended/ cancelled by the Licensing Authority or sent up to Judicial Court for Trial.
5. The licensees who's licences have been suspended or cancelled by the Licensing Authority, they generally prefer appeal before the Deputy Commissioner, Dibrugarh, who is the Appellant Authority .

